Global digital platform enables control and collaboration across 170 locations, powered by SAP Business One®

Before: Complex systems limiting control
- With many thousands of customers across 170 digital print shops globally, ARC embarked on a digital transformation to simplify and integrate their processes in an increasingly digital market
- Processing thousands of transactions a day required strict data integrity and a central database that was consistent and secure
- Previous IT systems were not user friendly which limited management control

Why SAP and Ikyam Solutions
- SAP Business One offers a single, integrated solution for managing the entire business, including accounting and finance, sales, operations and reporting
- ARC selected SAP Silver Partner Ikyam Solutions due to their specialisation in SAP Business One and 6-year track record of successful enterprise resource planning (ERP) implementations

After: Centralised control and real-time reporting
- Having one business-wide platform allows seamless communication and collaboration across teams and locations
- Automation and digitisation has delivered complete control over document approvals and distribution
- Intuitive, user friendly software makes it easy for all users to get their work done
- A secure centralised database provides a single source of truth
- Reporting dashboards provide full visibility and transparency across the operation
- In line with their passion for using innovative technology to improve their core business, SAP Business One has helped improve communication with staff and customers

"SAP Business One is really a good product and widely used in the market. Very user friendly with better control and reporting, the system has **improved our productivity and communication across the teams**."

Prasanna Venkatesan, *Vice President, ARC*

170 locations   1 system

Real-time data across many locations for centralised reporting dashboards.

Multiple disparate processes and applications rationalised into one integrated platform.

Featured Partner

Customer Name	Industry	Products and Services		Employees	Featured Solutions
ARC Document Solutions (Kolkata, India) www.e-arc.com	Professional Services	A full-service commercial printing company providing visual graphics and document services with 170 local digital print shops globally. Established 1988.		~14	SAP Business One

THE BEST RUN