

Practo uses smart technology to connect patients to verified doctors with a digital solution on **SAP Business One**[®]



Before: Global growth stretching IT systems

- Enabling 50 million appointments per year across 200,000 healthcare providers and thousands of doctors in 15 countries requires intelligent technology
- To increase efficiency, manage costs and power growth, Practo needed to upgrade their IT systems which were holding them back
- Lack of integration across accounting, operations and reporting was inefficient, slow and costly

Why SAP and Ikyam Solutions

- SAP Business One integrates all financial and business operations systems, as well as offering customisable modules for full flexibility which was important in this project
- Offering customised packages, a staged implementation and a detailed implementation plan, SAP Silver Partner Ikyam Solutions was engaged as SAP Business One implementation partner

After: Visibility and control across the network

- By integrating and centralising systems and databases, SAP Business One delivers consolidated reports for all the entities in one system, which really saves time and informs decisions
- Automated approval process helps finalise entries before they enter the system for smoother customer experience and internal efficiency
- User access control is managed down to company and individual level making it easier to track and manage performance – especially with multiple businesses operating under the banner
- Improved reporting, communication and turnarounds increase customer satisfaction

“**Ikyam Solutions are professionals with great knowledge on SAP Business One**, able to quickly deliver solutions within agreed timelines.”

Divya C, Finance Controller, Practo

15 countries

One system runs 1000s of daily bookings and enquiries across countries and providers.

Control

Strict tracking, management and access controls ensures accountability and security.

Featured Partner



Customer Name

Practo Technologies Pvt Ltd
(Bengaluru, India)
www.practo.com

Industry

Healthcare

Products and Services

Services to help people assess health issues, find a doctor, book appointments, obtain medicines, store health records and learn ways to live healthier.

Employees

~15

Featured Solutions

SAP Business One

THE BEST RUN

